



CLA LTD
Caribbean Loss Adjusters

CLA LTD CATASTROPHE SERVICES

**The Go-To Loss Adjusters for
The Caribbean**



www.caribbeanlossadjusters.com



CLA LTD CATASTROPHE SERVICES

**...Operates throughout the Caribbean region
to help Insurers arrive at speedy and equitable
claim resolutions**

This is achieved by:

- Adopting a pro-active and hands on approach to the adjustment process
- Engaging experienced staff with previous track records in working in Catastrophe situations
- Monitoring regularly open claims to ensure they are pushed through to conclusion
- Coordinating and supervising adjusting personnel to maximize efficiency
- Communicating with clients on a regular basis to review performance levels are being met



RAPID RESPONSE

Adjusting Catastrophe losses is a key component of our business. We have significant experience of handling claims. Coupled with our status as a niche market adjusting firm, we are able to provide a unique adjusting response that is rapid and tailored to your needs.

Each Catastrophe event is different and provides new response challenges. Drawing on our experience we are able to adapt our response to the requirements of the situation.

Flexibility is key so that our response is rapid and cost efficient.

We always endeavour to provide an empathetic and considerate approach in our dealings with our clients' policyholders.

CLA Ltd aims to be synonymous with technical efficiency, quality service and effective management of loss.





REACTIVE

After an event occurs we will coordinate the response in the affected territory, which encompasses the following:

- Liaise with the affected insurance markets to understand their needs
- Appoint team leaders (Points of Contact) to head the corresponding response
- Set up a Cat field office and allocate resources to the location
- Receive and register claims received, triage, distribute and coordinate site visits
- Review and issue corresponding loss adjustment reports
- Issue status bordereaux of cases received if required

Our **Claims Management System** allows Insurers and Reinsurers to monitor and follow developments on their files on a real time basis.

EXPERIENCED

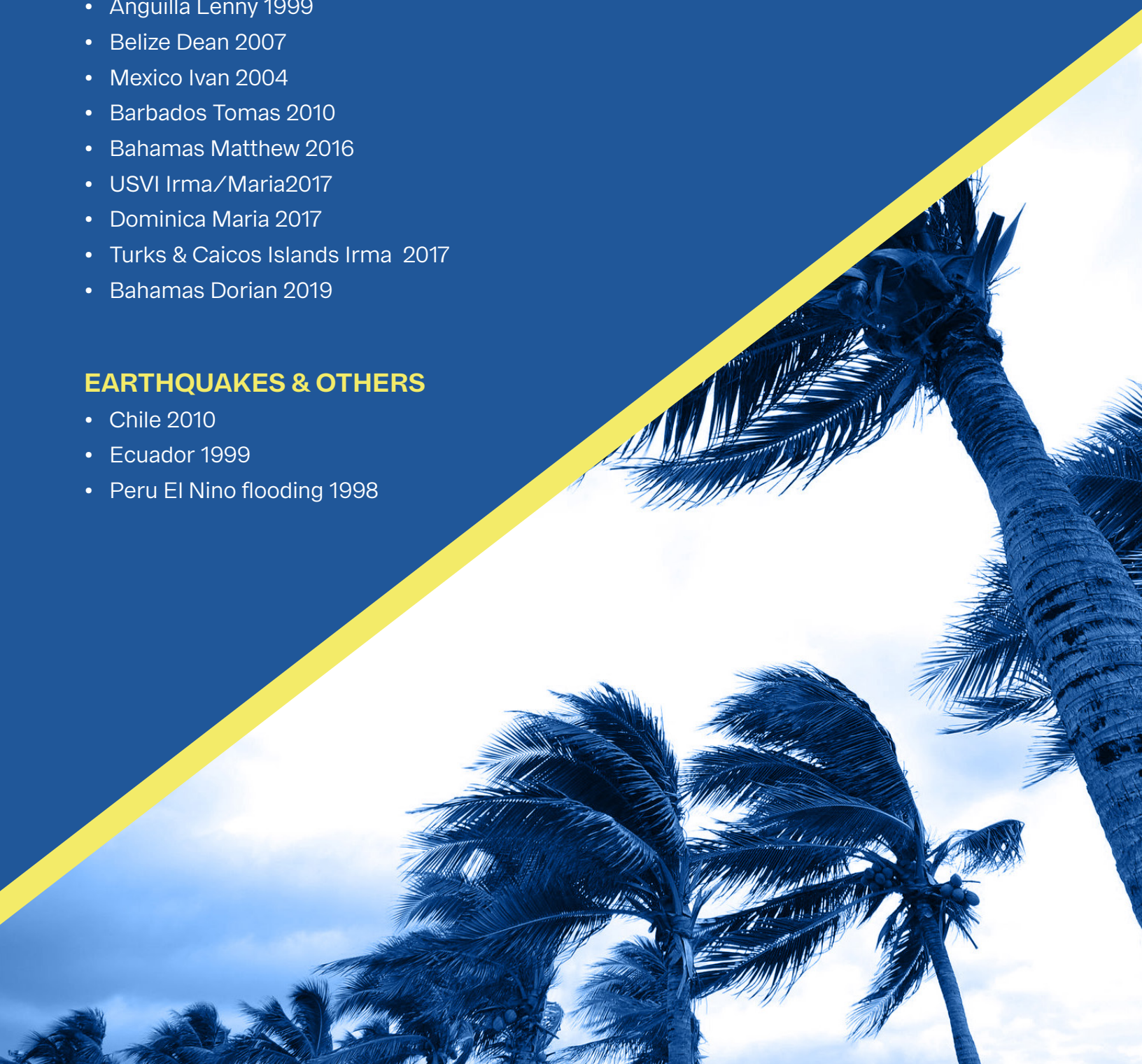
Our adjusters have had significant experience in handling Catastrophe claims. Examples of Catastrophe situations worked:

HURRICANES

- Puerto Rico Georges 1998
- Dominican Republic Georges 1998
- Anguilla Lenny 1999
- Belize Dean 2007
- Mexico Ivan 2004
- Barbados Tomas 2010
- Bahamas Matthew 2016
- USVI Irma/Maria 2017
- Dominica Maria 2017
- Turks & Caicos Islands Irma 2017
- Bahamas Dorian 2019

EARTHQUAKES & OTHERS

- Chile 2010
- Ecuador 1999
- Peru El Nino flooding 1998



CONTACT US

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